SUCCESS STORY

😑 epiphan video

Simple, easy-to-use social media streaming for worship

See how Bridgeway Church uses Webcaster X1 to broadcast their Sunday services live to Facebook

Bridgeway Church is a non-denominational worship centre in Greenville, South Carolina. In 2016 they began a journey towards live streaming Sunday worship services to their congregation of 1000+ members. Their goal was to provide something inclusive for members who couldn't join in person due to travel or sickness.

Getting started with live streaming

For the first six months, Bridgeway used a paid CDN service for live streaming. Soon after, their Pastor of Development, David Sisson, and his colleagues wanted to also take advantage of the newly available YouTube Live and Facebook Live services. They started by adding a YouTube RTMP stream to their streaming software. Although this process worked well, they wanted a simpler solution for streaming to Facebook. Specifically, with so many other moving parts involved in their live broadcasts, they wanted something they could just plug in and start streaming on without the need to manage more cumbersome RTMP stream keys.

EPIPHAN VIDEO

Designers of some of the world's most reliable audio visual communication solutions for live event production, education, healthcare, aerospace, security and transportation.

Our field-proven video grabbers and professional streaming and recording products capture, record and stream video from just about any source. With over 10 years of experience in audio visual communications, Epiphan's family of products deliver critical communications in every industry.

"Our live streams give people an opportunity to be part of what's going on at the church; to join us; and to worship that day. And that's been hugely successful."

- Pastor David Sisson

Live streaming to Facebook, the easy way

The Bridgeway team searched Google and B&H Photo for encoders that work with Facebook and found Webcaster X1 for Facebook Live. Now, with a simple HDMI video feed to Webcaster X1, viewers on Facebook get the full benefit of the professional AV stream. The Facebook Live stream automatically gets the same live, multi-camera production that their software is streaming out to YouTube.



"Webcaster X1 came into our process beautifully. It's so simple to connect to the account and to configure and stream to our page. We can just hit start and I know with a dead-set level of confidence that we'll get a consistent signal to our Facebook page."

- Pastor David Sisson

What does the end-to-end solution look like?

Bridgeway's live streaming production solution uses video feeds from multiple cameras and an audio feed coming in from their mixing panel. They use Livestream Studio software to produce and switch their show and stream to YouTube. Using a BlackMagic Decklink Quad in their studio computer, Bridgeway outputs their video stream over SDI, then converts this signal to HDMI before connecting it to Webcaster X1 for Facebook Live.



After completing the simple one-time authentication to pair Webcaster X1 with their Facebook account and choosing their Facebook page as the streaming destination, the Bridgeway Church broadcast team finds that week to week there is very little set up to do: the live stream to Facebook just works.

Every Sunday before the 9:00 am and 11:00 am services, the broadcast team uses a monitor, keyboard, and mouse connected to Webcaster X1 to set the description for the day's live stream. When configuration is complete, they simply click start when it's time to go live.

The result?

Bridgeway Church is consistently reaching more than 100 live viewers each week, and even more who watch the video live on demand after the service.

Their initial goal was to service their local congregation, and this has been a huge success, as evidenced by comments from the congregates both online and in person with pastors at the church. Church members are pleased they can watch and join in the service while they are on vacation or have sick children at home.

The live stream also brings joy to those not in the South Carolina area. Some remote viewers watch to see family members who may be serving that week, while others simply find peace and harmony with the messages shared by the Bridgeway pastoral team. As an added benefit, Bridgeway Church has also found that the live streams bring their worship to viewers as far away as Peru, Nigeria, Taiwan, Germany, and Switzerland.



All's well that streams well

For Bridgeway Church, Facebook is a valuable platform for live video distribution and it does a great job of advertising live feeds to members who like the church's page. Webcaster X1 made adding this stream very simple and keeps the broadcast team focused on producing a great remote experience rather than worrying about whether the live stream is working.

"For us, the big deal is Webcaster X1's simplicity of use. And the ability to set titles and descriptions before broadcast has proven to be very flexible. We're really pleased with it."

- Pastor David Sisson

Thank you Pastor David Sisson and Bridgeway Church for sharing your Facebook Live streaming experience with us. We look forward to seeing your viewership grow. Anyone who wants to watch the live streams from Bridgeway Church can visit Bridgeway Church's Facebook Page or view the YouTube feed from their broadcast channel.





About Bridgeway Church

Bridgeway Church is a non-denominational worship centre in Greenville, South Carolina.

www.epiphan.com

Email: info@epiphan.com North America +1-877-599-6581 International +1-613-599-6581

™ and © 2017 Epiphan Systems Inc.

Epiphan, Epiphan Video, Epiphan Systems, its products names and logos are tradenames or trademarks of Epiphan Systems Inc. All other company, interface and product names and logos are trademarks or registered trademarks of their respective owners in certain countries. Product descriptions and specifications regarding the products in this document are subject to change without notice.